



Drs. Beth Devlin and George Savastio

Our Mission: To engage our patients in a healing relationship for the treatment and prevention of disease using time-honored concepts along with modern scientific research. We seek to understand your individual needs based on your constitution and by getting to know you as a person.

- **Communication:** On becoming a patient you will gain access to the doctors via phone calls, email and return office visits. We are happy to answer questions and make minor adjustments by phone or email, but suggest that you periodically come in for follow-up visits so we can evaluate your condition and adjust our prescriptions. Phone calls lasting longer than 5 minutes will be considered visits starting at \$45.00. We ask that you please restrict email usage to quick questions, supplement orders or for making appointments.
- **Return visits:** Healing is a dynamic process that often proceeds in stages. Your doctor will recommend periodic visits to insure that your prescription fits your current state of health and needs. Also, please keep in mind that we model our practice on the old-fashioned country doctor. Please consider coming to see us if you are acutely ill with a cold, flu, stomach bug, physical injury or anything that would cause you to call your doctor.
- **Natural Supplements:** We make every effort to offer our patients a complete line of the finest natural supplements, including nutrients, herbs, homeopathic remedies and Ayurvedic and Traditional Chinese Medicine formulations. We gladly ship these products anywhere. We ask that when it is time to reorder that you consider giving us a call or sending an email. We recognize that people are cutting costs and make every effort to keep our prices reasonable for you. Buying from us helps to support us in our goal to offer lower cost services and supplies while we support you in achieving optimal health.
- **Cancellations:** We require 24-hour notice for the cancellation of an appointment. Cancelled appointments after this time will be charged one-half of the appointment fee.
- **Visits from a distance:** We realize that it is not always possible for patients to come to the office for appointments due to schedule or distance. Although seeing you in person is ideal we offer all of the above visits via phone and may soon be available via Skype.
- **Insurance:** We are currently contracted with Cigna, Anthem, and Harvard Pilgrim Health Care. We cannot, however, guarantee coverage of your visits and treatments. If you plan to use insurance with us, we **require** that you call your insurance company prior to coming in to verify that you have coverage for **Naturopathic Doctors** as well as any treatments you may have here.